

PROSCREENS

Telephone: 0845 309 6369 / 07876755357

7am - 11 pm

Monday - Sunday 7 days a week

Email: info@proscreens.co.uk

TERMS & CONDITIONS

Bookings

A booking will be secured once venue details and equipment hire has been agreed in writing from both parties. Upon making a booking you abide by our terms and conditions. proscreens will then be guaranteed at your event on that date.

Payment Terms

Payment will be required in full on or before setup on day of event, unless otherwise agreed in writing.

Cancellation of Booking

If cancellation occurs after a booking has been placed the customer shall incur a cancellation charge equal to half the rental charges, however, if the cancellation occurs within two working days of the delivery date, the customer shall incur a cancellation charge equal to the full rental charges.

Safety

Proscreens technicians have a duty to observe safe working practices at all times. Should a technician deem something unsafe he has the right to request changes. Health and Safety is the sole responsibility of the hirer whilst using the equipment supplied by Proscreens.

Equipment on Hire

The customer will take care of the equipment from time of arrival to time of collection. Any damage (other than fair wear and tear) will be repaired by Proscreens or their appointee and will be charged to the customer. If any of the property is lost or stolen during the hire period, or extensions thereof, Proscreens reserves the right to charge the customer the retail price of the lost or stolen item/s.

It is the responsibility of the client to supply a sufficient power source with sufficient earth to the location where needed by our technicians. Any equipment damaged by improper power supply or surge will be the responsibility of the client.

Screen sizes quoted are the actual picture size. The height of the whole screen will be higher due to legs that it comes mounted on. You will need to add 4ft to the height to allow for legs. It is the clients responsibility to make sure the screen hire actually fits the location they wish it to be. We recommend a site visit by one of our technicians which maybe chargeable.

For health and safety reasons the screens can only be set up and dismantled by Proscreens employees.

Proscreens will supply all equipment in a safe and usable condition. Equipment is visually checked and tested upon return. Equipment is also checked prior to set up. All electrical equipment is regularly PAT tested. Equipment will be delivered in good working order. Unless notice is received to the contrary as soon as reasonably possible and in any event no later than within 24 hours of delivery. Equipment will be deemed to be in good working order, except for any defects not detectable by reasonable examination.

Continued Overleaf

TERMS & CONDITIONS

Continued

In the unlikely event any equipment should fail while on hire, the client should advise Proscreens by telephone or email as soon as possible. The client should not attempt to repair any equipment without Proscreens permission.

We reserve the right to impose additional charges at the end of hire period if the equipment on hire is not available to collect upon agreed collection time.

Delivery and Setup

It is the client's responsibility to ensure the venue is ready for the installation of the equipment at the agreed time, if our technician is delayed due to the venue not being ready a charge of £50.00 per hour may be charged.

It is the client's responsibility to inform Proscreens if there is no parking available on site. Any costs incurred due to Proscreens having to find parking elsewhere will be charged to the client unless otherwise agreed beforehand.

Insurance

The customer will insure the equipment during the rental period for all eventualities. Proscreens does not accept any losses incurred directly or indirectly in the unlikely event of equipment failure.

Weather Conditions

In the event of adverse weather conditions or other acts of god it may be necessary for us to halt or cancel the event in the interest of public safety and the safety of our employees.